



Shipping Policy

Shipping:

- Medi/Nuclear® ships all products via the best way, Pre-Pay and Add (PPA), unless otherwise instructed by Buyer's Purchase Order.
- Buyer may select a preferred method of shipment or provide a corporate shipping account number, if desired.
- Should Buyer desire insurance coverage on a shipment in an amount greater than the minimum value, it shall be noted on the Purchase Order to Medi/Nuclear®. Such additional coverage shall be at Buyer's expense. Unless such notice is received, shipment shall be made at the minimum insurance valuation.

Rush Orders:

- Emergency orders can be expedited by shipping next-day air or second-day air, etc., incurring additional shipping charges to be paid by customer.

Damage in Shipment:

- At the time of shipment, all goods are inspected and warranted to be in first-rate condition. Despite the care used in packaging, damages occasionally happen during transit.
- Upon receipt of shipment, open immediately and inspect for concealed damages. If damage is sighted, stop unpacking.
- Hold shipment container and ask delivering carrier for an inspection for concealed damages. This notification to the carrier must be made within ten (10) days of receipt of shipment for claim purposes.
- Immediately notify Medi/Nuclear® of damaged goods at (800) 321-5981, (626) 960-9822 or customerservice@medinuclear.com.

Claims:

- Any claim for damages should be made against the transportation company. Medi/Nuclear's® responsibility ceases when the shipment is picked-up by the carrier but if we can be of assistance in processing a claim, please advise us by contacting us at (800) 321-5981, (626) 960-9822 or customerservice@medinuclear.com.