



Return Policy

Return Policy for Domestic Customers:

- Returns requested within thirty (30) days from the date of shipping may receive credit, less shipping charges and a 10% restocking fee, only if all merchandise being returned is unused, in original packaging and in resalable condition.
- Returns requested between thirty (30) and ninety (90) days of shipping date may receive partial credit, less shipping charges and a 20% restocking fee. All merchandise must be returned unused, in original packaging and in resalable condition.
- Returns will not be accepted without a Return Goods Authorization (RGA) Number.
 - To obtain RGA Number, please contact Customer Service at (800) 321-5981, (626) 960-9822, or customerservice@medinuclear.com.
 - Merchandise must be returned within thirty (30) days from the RGA date of issue.
- Credit is subject to Medi/Nuclear® Quality Control inspection upon receipt.
- No returns are accepted after ninety (90) days.
- Radioactive sources cannot be returned.
- Custom products cannot be returned.
- Goods returned to Medi/Nuclear® for which a replacement has been provided shall become the property of Medi/Nuclear®.

Return Policy for International Customers:

- Returns requested within sixty (60) days from the date of shipping may receive credit, less shipping charges and a 10% restocking fee, only if all merchandise being returned is unused, in original packaging and in resalable condition.
- Returns requested within sixty (60) to one hundred twenty (120) days from the date of shipping may receive partial credit, less shipping charges and a 20% restocking fee. All merchandise must be returned unused, in original packaging and in resalable condition.
- Returns will not be accepted without a Return Goods Authorization (RGA) Number.
 - To obtain RGA Number please contact Medi/Nuclear's® Customer Service at (800) 321-5981, (626) 960-9822, or customerservice@medinuclear.com.
 - Merchandise must be returned within thirty (30) days from the RGA date of issue.
- Credit is subject to Medi/Nuclear® Quality Control inspection upon receipt.
- No returns accepted after one hundred twenty (120) days.
- Radioactive sources cannot be returned.
- Custom items cannot be returned.
- Goods returned to Medi/Nuclear® for which a replacement has been provided shall become the property of Medi/Nuclear®.

*Policies subject to change at any time and without prior notice. All revised policies supersede all previous policies.